

AT&T COMMUNICATIONS OF THE SOUTH CENTRAL STATES, LLC  
GENERAL SERVICES TARIFF  
KENTUCKY

TARIFF A  
SECTION A4

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BY: Leslie Buford-Tariff Administrator

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A4. SERVICE CHARGES

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BY Stephan O. Bell  
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A4. SERVICE CHARGES

A4.1 Definitions

A4.1.1 Service Charge for Connection of Service

A. The term Service Charge as specified herein and in other sections of this General Services Tariff is defined as the nonrecurring charge or charges applying to the ordering, installing, rearranging and furnishing of telecommunications service and miscellaneous and supplemental telecommunications facilities. Service Charges are categorized as 1) Service Ordering Charge, and 2) Central Office Connection Charge.

B. Service Ordering Charge

1. The Service Ordering Charge is separated into two categories.
  - a. The Service Ordering Charge with visit means the charge that applies per customer request for work performed by the Company in connection with the receiving, recording and processing of the customer's request for service to be completed at one time and a visit to the customer's premises is required to complete the requested work.
  - b. The Service Ordering Charge without visit means the charge that applies per customer request for work performed by the Company in connection with the receiving, recording and processing of the customer's request for service to be completed at one time and a visit to the customer's premises is not required to complete the requested work.
2. The term "per customer request" as specified in B.1.a and B.1.b preceding means all work or service ordered by one customer to be performed or provided at the same time on the same premises when a service order is required. When more than one Service Ordering Charge applies at the same time on the same premises, only one Service Ordering Charge with visit is applicable. The remaining Service Ordering Charges will be without premises visit. Where both business and residence service is furnished on the same premises, the "per customer request" treatment is applicable separately for each service.

C. Central Office Connection Charge

The term "Central Office Connection Charge" applies to the charge for arranging a connection in the central office to provide service. The charge applies for work including but not limited to making and changing connections in the central office.

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A4. SERVICE CHARGES

A4.1 Definitions (Cont'd)

A4.1.2 Installation Charge

An installation charge is a nonrecurring charge applying to the provision of certain facilities as distinguished from a Service Charge applicable for establishing telecommunications service and is in addition to applicable Service Charges. An installation charge may sometimes be referred to as an "initial" or nonrecurring charge.

A4.1.3 Maintenance of Service Charge

- A. Maintenance of Service Charge is a nonrecurring charge applicable for each repair visit to a customer's premises in connection with a service difficulty when it is determined that the difficulty was due to a condition in the terminal equipment or a communications system which is arranged for connection to Company facilities.

A4.1.4 Interface

Interface is that point on the customer's premises where all premises services are connected to the telecommunications network. Interface is a standard registration program jack or its equivalent.

A4.1.5 Premises Work

Premises work is that work performed by a Company representative on a customer's premises exclusive of work required to establish or reestablish network access to an Interface (unless specifically stated in this tariff) and includes but is not limited to service ordering and jack installation. The applicable rates and charges for the Standard Registration Jack are those specified in A4.2.1.

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## A4. SERVICE CHARGES

## A4.2 Schedule of Charges for Connecting Service

## A4.2.1 For Connecting Service

	Nonrecurring Charge
A. Service Ordering Charge, per customer request	
1. Premises visit required	\$43.25
2. Premises visit not required	23.50
B. Central Office Connection Charge,	
1. per connection	28.25

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A4. SERVICE CHARGES

A4.2 Schedule of Charges for Connection Service (Cont'd)

A4.2.1 For Connecting Service (Cont'd)

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A4. SERVICE CHARGES

A4.3 Application of Charges

A4.3.1 Service Charges for Connection of New Service

- A. Except as provided hereinafter, all requests for services requiring either service ordering or central office connection are subject to the appropriate charges required to provide that service as provided for in A4.2.
- B. Where the service desired requires more than one central office connection charge, the sum of the separate charges for each function applies except as hereinafter provided. Service ordering charges apply as indicated in paragraph A4.1.1B.
- C. Service charges are not applicable to orders covering full or partial disconnections or orders establishing Calling Cards.
- D. When service is reestablished at a location which has been destroyed or made untenable by fire, wind or flood, service charges for connection do not apply. If the subscriber desires service at a new location for a temporary period, service charges for connections will apply for the establishment of service at the temporary location.
- E. Service Charges for connection do not apply to service previously provided over a Government System where there is no break in the continuity of service.
- F. Service Charges may be required to be paid at the time of application for service.
- G. Transfers of responsibility or change of name involving a change of responsibility should be handled in accordance with provisions of A2.3.4., Transfer of Service Between Subscribers. If the change does not require central office connection work, a Service Ordering Charge without premises visit is applicable. If the change does involve central office connection work, the charge for each element of the Service Charge will apply as appropriate.

For a transfer of responsibility to a new subscriber who was a recipient of the service at the time the former subscriber assumed billing responsibility for the service, who could have been made the responsible billing party at that time, and who has remained a recipient of the service since then, or for changes in the name of the same billing party, service charges do not apply if the service ordering charge without premises visit would have been the only applicable charge and if the transfer is made in accordance with paragraph A2.3.4A.1 of this tariff. If additional work is requested which involves any other service charge, or if the public service is made in accordance with paragraph A2.3.4A.2, then all normal service charges will be applied, including the appropriate service ordering charge.

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A4. SERVICE CHARGES

A4.3 Application of Charges (Cont'd)

A4.3.2 Service Charges for adding new or additional service other than Central Office Connections or Changing Existing Service

A. Changing Existing Service

For a change from residence to business service or for a change from business to residence service, the Service Ordering Charge (without visit) is applicable. In either case, when the change in class of service is the only action requested, no other service connection charges apply.

B. Service Charges, except where specifically stated, do not apply in the cases listed below:

1. Changes required for the proper maintenance of the service.
2. Changes made at the time of or due to a change in the class of service provided such changes are necessary because of the change in class of service.
3. Service orders issued to record items of terminal equipment.
4. Orders establishing toll calling cards.
5. Orders covering full or partial disconnection.
6. For each of the cases listed above, any additional work done concurrently with excepted work will entail service charges applicable to that work.
7. For a transfer of service between subscribers under the conditions described in A4.3.1G preceding.

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A4. SERVICE CHARGES

A4.4 Installation Charge

Installation Charges, where applicable, are identified and presented throughout this tariff as a part of the offering of individual items of service features.

A4.5 Maintenance of Service Charge

The customer shall be responsible for the payment of Company charges for visits by the Company to the customer's premises where a service difficulty or trouble report results from equipment or facilities not provided by the Company.

Charge

\$43.25

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